



ARCO SECURITY CENTRAL STATION, CORP.

Monitoring Burglar And Fire Alarm Systems

Microkey Mobile VO App for Field Technicians Access Request Form and agreement

Please use this form to request access to the Mobile VO App. This mobile app is a simple tool that allows field techs to quickly look-up an account to place on test, view history and take off-test.

☐ By checking this box I agree and understand the following:

The intent of this agreement is to establish guidelines specifically pertaining to remote access to Arco Security Central Station's (Arco) network and sensitive subscriber information. Preventing unauthorized access to company data from insecure networks and protecting the integrity of such data is of utmost importance to Arco. This agreement shall apply to all employees, contractors, agents, and affiliates of the undersigned dealer, and shall govern remote network access for all authorized users. Remote access is defined as any connection to Arco's internal network via the internet

- Arco Security manages all access to this platform. Authorized users must protect their login credentials and must not share them with anyone for any reason.
- Users must exercise caution when connecting to networks in public venues like airports, coffee shops, etc., and must not connect to the Company's internal network (even via VPN) if on an unsecured, public network. User agrees to safeguard and hold all information gained through remote access in strict confidence.
- If you believe your connection, login credentials, or access may have been compromised, please immediately report the incident to Arco.

Please use the space below to request a specific username (limited to 4 characters) and password (limited to 4 characters) for each technician that will require access. If you do not provide one, a default username and password will be assigned. There will be a one-time \$50 setup fee for the each tech. If you require additional users, please attach separate list with the requested information. Please allow 3 business days for account setup.

Apple Store:

<https://apps.apple.com/us/app/mobilevo2/id1463190900>

Google Play:

https://play.google.com/store/apps/details?id=com.microkey.mobilevo2&utm_source=na_Med

Dealer Name: _____

Dealer Number: _____

Authorized representative:

Date: _____

Name: _____

Signature: _____

Tech1:

Username: _____ (4 characters max.) Password: _____ (4 characters max.)

Tech1 Email: _____