



ARCO SECURITY CENTRAL STATION, CORP.
Monitoring Burglar And Fire Alarm Systems

Webdealer - Access Request Form and agreement

Please use this form to request access to the Webdealer portal. The web-based portal will allow you to access your subscriber information online via your smartphone, tablet, or PC.

☐ By checking this box I agree and understand the following:

The intent of this agreement is to establish guidelines specifically pertaining to remote access to Arco Security Central Station's (Arco) network and sensitive subscriber information. Preventing unauthorized access to company data from insecure networks and protecting the integrity of such data is of utmost importance to Arco. This agreement shall apply to all employees, contractors, agents, and affiliates of the undersigned dealer, and shall govern remote network access for all authorized users. Remote access is defined as any connection to Arco's internal network via the internet

- Authorized users must protect their login credentials and must not share them with anyone for any reason.
- Remote users must change their passwords every 90 days.
- Users must exercise caution when connecting to networks in public venues like airports, coffee shops, etc., and must not connect to the Company's internal network (even via VPN) if on an unsecured, public network.
- User agrees to safeguard and hold all information gained through remote access in strict confidence.
- If you believe your connection, login credentials, or access may have been compromised, please immediately report the incident to Arco.
- User understands that any changes made to subscriber information via the portal will be implemented immediate on the live data and further agrees to take full responsibility for any changes made to the subscriber that may or may not affect our ability to monitor the account.
- It is the responsibility of the undersigned to ensure compliance with the policies above.

Please use the space below to request a specific username and password. If you do not provide one, a default username and password will be assigned. There will be a one-time \$100 setup fee for the first user. If you require additional users, please attach separate list with the requested information. Each additional user will be charged a one-time \$50.00 setup fee. Please allow 3 business days for account setup.

Dealer portal url: <https://webdealer.arcoweb.com>

Requested Username: _____ Password: _____

User Email: _____

Dealer Name: _____ Dealer Number: _____

Authorized representative makgin this request:

Date: _____

Signature: _____

Name: _____

Title: _____